

G 18001413



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Reg. No.....

Name.....

**M.Com. DEGREE (C.S.S.) EXAMINATION, JUNE 2018**

**Second Semester**

Faculty of Commerce

HR 02 C09—HUMAN RESOURCE MANAGEMENT

(2012 Admission onwards)

Time : Three Hours

Maximum Weight : 30

**Section A**

*Answer any **five** questions.*

*Each question carries 1 weight.*

1. What is job analysis ?
2. How will you conduct an unstructured interview ?
3. What is maslows need hierarchy.
4. Narrate X theory of motivation.
5. What do you mean by job enlargement ?
6. Define morale.
7. Write notes on role playing.
8. Give the benefits of 360 degree appraisal.

(5 × 1 = 5)

**Section B**

*Answer any **five** questions.*

*Each question carries 2 weight.*

9. Write down the responsibilities of HR manager.
10. Narrate the factors lead to change in HRM policy.
11. What are the qualifications of qualities of a good HRM manager ?
12. Explain the importance of motivation.
13. Distinguish between selection and recruitment.
14. Discuss the factors to be considered in framing a good recruitment policy.

**Turn over**





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15. Define HRM. How does it differ from HRD ?
16. Differentiate a leader with manager.

(5 × 2 = 10)

### Section C

*Answer any **three** questions.  
Each question carries 5 weight.*

17. Who is a leader ? Explain the leadership traits and also the forces determining effective leadership.
18. What is performance appraisal ? Discuss the process of performance appraisal.
19. Explain the features of Human Resource Management.
20. Discuss the characteristics of sound HR policy.
21. What do you mean by Motivation ? Narrate the features of motivation.
22. Explain the importance of Human Resource Planning.

(3 × 5 = 15)

